

# Mescalero Apache Telecom, Inc. NETWORKS



#### REDACTED - FOR PUBLIC INSPECTION

June 30, 2016

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re: Connect America Fund, WC Docket No. 14-58, 47 CFR § 54.313 Annual Reporting Requirements for High-Cost Recipients (Form 481)

Dear Ms. Dortch:

Attached please find Mescalero Apache Telecom, Inc.'s (MATI) high-cost support recipient annual report pursuant to 47 CFR § 54.313 (Form 481).

MATI is filing certain financial information, reported pursuant to 47 CFR §54.313(f)(2), as confidential under the March 22, 2016 Protective Order (DA 16-296). Pursuant to that Order, each page of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version of this information has been marked "CONFIDENTIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION." As such, MATI requests that the non-redacted version of its submission be withheld from public inspection.

MATI is also requesting confidential treatment of certain information being filed pursuant to 47 CFR § 54.202(a)(1)(ii)and 54.313(a)(1) (five year service quality improvement plan) under 47 CFR § 0.457 and 0.459. The redacted version of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version has been marked "CONFIDENTIAL - NOT FOR PUBLIC INSPECTION."

Pursuant to 47 CFR § 0.459, MATI offers the following in support of its request for confidential treatment of certain information.

- Identification of the specific information for which confidential treatment is sought: MATI seeks confidential treatment of the five year service quality improvement plan required per 47 CFR § 54.202(a)(1)(ii) and 54.313(a)(1),
- Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission: MATI is providing the five year service quality improvement plan as part of its annual high-cost support recipient report per 47 CFR § 54.313.
- Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged: MATI considers the information to be highly sensitive in that it contains statements about the Company's future investment plans, and discusses specific equipment and strategies the Company will utilize to provide services.

- Explanation of the degree to which the information concerns a service that is subject to competition:
   MATI provides voice and broadband services that are in competition with various landline and
   wireless providers; thus, the investment data disclosed is related to services subject to competition to
   a high degree.
- Identification of any measures taken by the submitting party to prevent unauthorized disclosure:
   MATI makes the data being provided available only to employees, consultants, and attorneys on a limited, need-to-know basis.
- Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties: The information is not publicly available.
- Justification of the period during which the submitting party asserts that material should not be available for public disclosure: MATI requests that the data provided be treated as confidential indefinitely. Due to the sensitive nature of the data, it would not be appropriate for public disclosure at any time in the foreseeable future.
- Any other information that the party seeking confidential treatment believes may be useful in assessing whether its request for confidential treatment should be granted: None.

Accordingly, MATI requests confidential treatment of the five year service quality improvement plan pursuant to section 0.457 and 0.459 of the Commission's rules.

The redacted version of this Form 481 submission will be filed via the Commission's Electronic Comment Filing System (ECFS) in the above-captioned docket.

If you have any questions about this filing, please contact the undersigned.

Sincerely,

MESCALERO APACHE TELECOM, INC.

Melanie O'Reilly

Controller

Attachment

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	491231	
<015>	Study Area Name	MESCALERO APACHE	
<020>	Program Year	2017	
<030>	Contact Name: Person USAC should contact with questions about this data	Melanie O'Reilly	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5754644039 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	mporeilly@matinetworks.net	
	Form Type	54.313 and 54.422	

	ervice Quality Improvement Reporting ollection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	491231		
<015>	Study Area Name	MESCALERO APACHE	3	
<020>	Program Year	2017		
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	7	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinet	etworks.net	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no )		
<111>	year plan" filed with the FCC?	(yes / no )		
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.		1231NM112.pdf	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confunct that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	e-year	Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets		Yes	
<114>	Report how much universal service (USF) support was received		Yes	
<115>	How much (USF) was used to improve service quality and how support was used to improve	ove service quality	Yes	
<116>	How much (USF) was used to improve service coverage and how support was used to im	prove service coverage	Yes	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	prove service capacity	Yes	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		Yes	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Data Con	ection Form									2013	-0380/ OIVIB COITH OF IN	0. 3000-0819
<010>	Study Area Code 491231											
<015>	Study Area Na	ame				MESCALERO A	PACHE					
<020>	Program Year					2017						
<030>	Contact Name	e - Person USAC	should contac	t regarding this	s data	Melanie O'R	teilly					
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 5754644039	ext.					
<039>			il Address of pe				atinetworks.net					
<210>	For the prior	r calendar yea	ar, were there	e any reportal	ole voice serv	ice outages?	No					
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	<b>Customers Affected</b>	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	491231	
<015>	Study Area Name	MESCALERO APACHE	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	
<035>	Contact Telephone Number - Number of person identified in data line <	:030> 5754644039 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<pre>&lt;030&gt; mporeilly@matinetworks.net</pre>	
<300> U	Infulfilled service request (voice)	0	
<310> [	Detail on attempts (voice)		
		Name of Attached Document	
<320>	Unfulfilled service request (broadband)	0	
<330>	Detail on attempts (broadband)	Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231	
<015>	Study Area Name	MESCALERO APACHE	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should conta	act regarding this data  Melanie O'Reilly	
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 5754644039 ext.	
<039>	Contact Email Address - Email Address of   <030>	person identified in data line mporeilly@matinetworks.net	
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or or	e telephony service in the prior Offered only fixed voice chyou are designated an ETC for	
<410>	Complaints per 1000 customers for fixed v	voice 0.0	
<420>	Complaints per 1000 customers for mobile	e voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in Offered only fixed broadband ea in which you are designated	
<440>	Complaints per 1000 customers for fixed b	proadband 0.0	
<450>	Complaints per 1000 customers for mobile	e broadband	

	mpliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015>	Study Area Code Study Area Name	491231 MESCALERO APACHE	
<020>	Program Year	2017 Melanie O'Reilly	
<030> <035>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.	
<039> <500>	Contact Email Address - Email Address of person identified in data line <030>  Certify compliance with applicable service quality standards and consumer pr	mporeilly@matinetworks.net  otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	491231NM510.pdf	

	unctionality in Emergency Situations Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	491231	
<015>	Study Area Name	MESCALERO APACHE	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	
<610>	Descriptive document for Functionality in Emergency Situations	491231NM610.pdf	

(700) Price Offerings including Voice Rate Data  Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	491231	
<015> Study Area Name	MESCALERO APACHE	
<020> Program Year	2017	
<030> Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	
<035> Contact Telephone Number - Number of person identified in data	line <030> 5754644039 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> mporeilly@matinetworks.net	
<701> Residential Local Service Charge Effective Date  1/1/2016  702> Single State-wide Residential Local Service Charge		

703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
-									
-									
ŀ									
L									
					Soo of	tached worksheet			
-					<del>See al</del>	<del>lached worksheet</del>			
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(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 4	91231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				<ul> <li>See attack</li> <li>worksheet -</li> </ul>	hed				
				, romanos					

(800) Op	perating Companies	FCC Form 481
Data Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net
<810>	Reporting Carrier Mescalero Apache Telecom, Inc.	

<811> Holding Company

<812> Operating Company

Not Applicable

Mescalero Apache Telecom, Inc.

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
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(900) Tribal Lands Reporting  Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> S	Study Area Code	491231	
	Study Area Name	MESCALERO APACHE	
<020> P	Program Year	2017	
<030> C	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	
<035> C	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.	
<039> C	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net	
<900>	Does the filing entity offer tribal land services? (Y/N)	Yes	
<910> T	Fribal Land(s) on which ETC Serves	Mescalero Apache Indian Reservation	
<920> T	Tribal Government Engagement Obligation	491231NM920.pdf  Name of Attached	1 Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal
	community anchor institutions.
Z0225	Fossibility and sustainability planning:

<922> Feasibility and sustainability planning;

<923> Marketing services in a culturally sensitive manner;

<924> Compliance with Rights of way processes

<925> Compliance with Land Use permitting requirements

<926> Compliance with Facilities Siting rules

<927> Compliance with Environmental Review processes

<928> Compliance with Cultural Preservation review processes

<929> Compliance with Tribal Business and Licensing requirements.

Select			
Yes or No or			
Not Applicable			
Yes			
Yes			

-	oice and Broadband Service Rate Comparability ection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code		491231
<015>	Study Area Name		MESCALERO APACHE
<020>	Program Year		2017
<030>	Contact Name - Person USAC should contact regarding this data		Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <	030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	mporeilly@matinetworks.net
<1000> <1010>	Voice services rate comparability certification  Attach detailed description for voice services rate comparability compliance	Yes	3
	, , ,		
<1020> <1030>	Broadband comparability certification  Attach detailed description for broadband comparability compliance	No 49123	Name of Attached Document
			Name of Attached Document

-	o Terrestrial Backhaul Reporting lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	491231	
<015>	Study Area Name	MESCALERO APACHE	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

Lifeline	erms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		491231	
<015>	Study Area Name		MESCALERO APACHE	
<020>	Program Year		2017	
<030>	Contact Name - Person USAC should contact regarding this data		Melanie O'Reilly	
<035>	Contact Telephone Number - Number of person identified in data line	e <030>	5754644039 ext.	
<039>	Contact Email Address - Email Address of person identified in data lin	e <030>	mporeilly@matinetworks.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		491231NM1210.pdf	
			ı	Name of Attached Document
<1220>	Link to Public Website	HTTP		
or the w	check these boxes below to confirm that the attached document(s), on line 12 ebsite listed, on line 1220, contains the required information pursuant to 2(a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	10,		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	V		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		

(2000) Price Ca	ap Carrier Additional Documentation		_ F0	CC Form 481
Data Collectio	n Form			MB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate	of-Return Carriers affiliated with Price Cap Local Exchange Carriers		Ju	ly 2013
		401021		
	,, , , , , , , , , , , , , , , , , , ,	491231 MESCALERO APACHE		
	dy Area Name gram Year	2017		
	,	Melanie O'Reilly		
		5754644039 ext.		
		mporeilly@matinetworks.net		
	ppropriate responses below (Yes, No, Not Applicable) to note ct America Phase II support as set forth in 47 CFR § 54.313(b),(			
Inc	remental Connect America Phase I reporting			
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note t	hat for the July 1	L	
\2010>	2016 certification, this applies to Round 2 recipients of			
		i incremental		
2011	Support			
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note t			
	2016 certification, this applies to Round 1 recipients of	f Incremental		
	Support			
<2022>	Recipient certifies, representing year two after filing a	notice of		
	acceptance of funding pursuant to 54.312(c), that the			
	question are not receiving support under the Broadba			
	Program or the Broadband Technology Opportunities			
		-		
	projects that will provide broadband with speeds of at			
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients onl	у.		
<2023>	The attachment on line 2024 includes a statement of t	he total amount of		
	capital funding expended in the previous year in meet	ing Connect		
	America Phase I deployment obligations, accompanied	•		
	blocks indicating where funding was spent. This cover	•		
		s year two -		
	54.313(b)(2)(ii). Round 2 recipients only.			
<2024A>	Round 2 Recipient of Incremental Support?			
<2024B>	Attach list of census blocks indicating where funding w	as spent in year	Name of Attached Document Listir	ng
	two - 54.313(b)(2)(ii). Round 2 recipients only.		Required Information	<u> </u>
<202EA>	Round 1 or Round 2 Recipient of Incremental Support		nequired information	
<2025A>	Round 1 of Round 2 Recipient of incremental support			
<2025B>	Attach geocoded Information for Phase I milestone re	ports (Round 1 for 🌎 🗈	Name of Attached Document Listir	ng
	year three and Round 2 for year two) - Connect Ameri	ca Fund , WC F	Required Information	
	Docket 10-90, Report and Order, FCC 13-			
4204 F:	2016 and future France Control Contification 47 655 5	E4.242/a\/4\		
<2015>	2016 and future Frozen Support Certification 47 CFR §	54.313(C)(4)		

Data Collection For	rrier Additional Documentation (Continued) m eturn Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband	
	: America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)	
<2020>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)	
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)	
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)	
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certific	491231NM3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for Telecommunications	~	
(2016)	Borrowers)  Document(s) with Balance Sheet, Income Statement	·	
(3016)	and Statement of Cash Flows		491231NM3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

Financial Data Summary	4765371
(3027) Revenue	
(3028) Operating Expenses	4470043
(3029) Net Income	201608
(3030) Telephone Plant In Service(TPIS)	13430332
(3031) Total Assets	6157584
(3032) Total Debt	2883371
(3033) Total Equity	1829395
(3034) Dividends	0

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> mporeilly@matinetworks.net

## 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

## Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

## Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

if yes to 4003A, please provide a response for 4003B.		
<b>4003b</b> . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (para	agraph 80)	
<b>4004a</b> . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
<b>4004b</b> . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: MESCALERO APACHE

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/29/2016

Printed name of Authorized Officer: Melanie O Reilly

Title or position of Authorized Officer:  ${ t Controller}$ 

Telephone number of Authorized Officer: 5754644039 ext.

Study Area Code of Reporting Carrier: 491231 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carr agent; and, to the best of my knowledge, the repor	is authorized to submit the information reported on behalf of the reporting ca by responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the author data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this f	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier				
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat					
Name of Reporting Carrier:						
Name of Authorized Agent Firm:						
ignature of Authorized Agent or Employee of Agent: Date:						
Name of Authorized Agent Employee:						
Title or position of Authorized Agent or Employee of Agen	t					
Telephone number of Authorized Agent or Employee of A	gent:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title				



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net
<701>	Residential Local Service Charge Effective Date 1/1/2016	
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
NM	Mescalero		FR	16.0	0.0	0.48	0.0	16.48
			_					

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

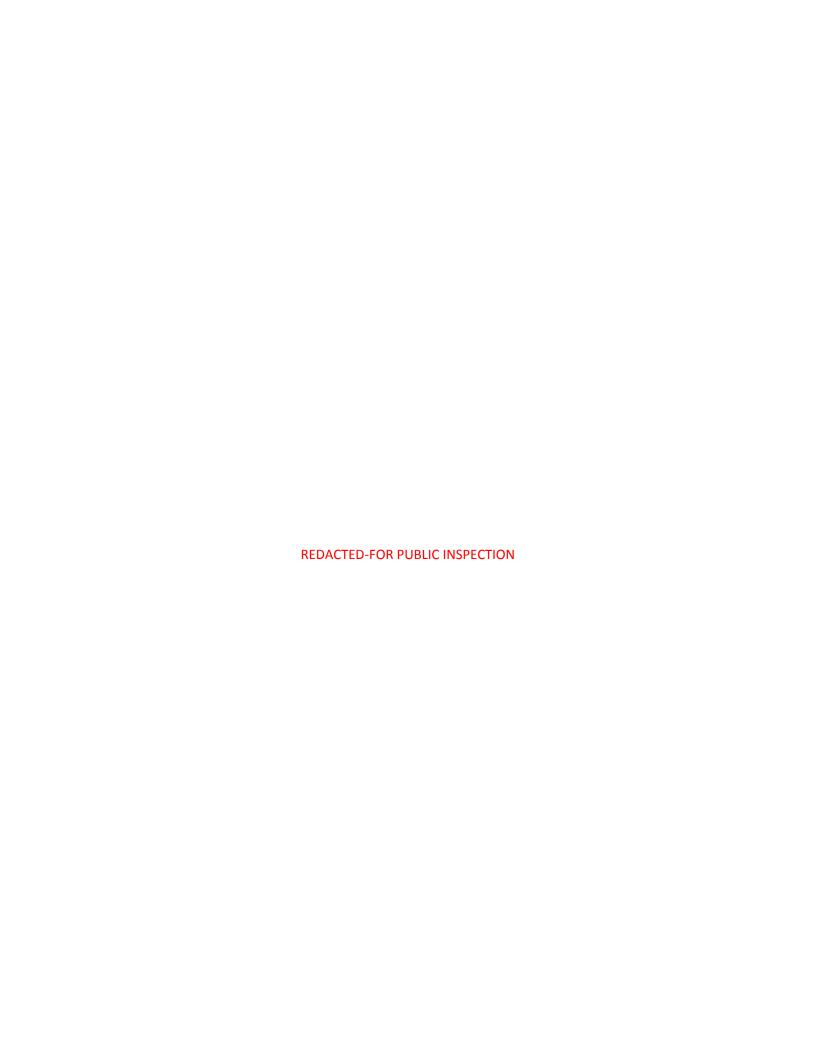
<010>	Study Area Code	491231
<015>	Study Area Name	MESCALERO APACHE
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Melanie O'Reilly
<035>	Contact Telephone Number - Number of person identified in data line <030>	5754644039 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mporeilly@matinetworks.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	NM	Mescalero	12.99	0.0	12.99	0.768	0.256	999999.0	Other, Unlimited Usage
	NM	Mescalero	19.99	0.0	19.99	1.5	0.512	999999.0	Other, Unlimited Usage
	NM	Mescalero	34.99	0.0	34.99	3.0	0.756	999999.0	Other, Unlimited Usage
	NM	Mescalero	52.99	0.0	52.99	6.0	1.5	999999.0	Other, Unlimited Usage
	NM	Mescalero	74.99	0.0	74.99	8.0	1.5	999999.0	Other, Unlimited Usage
	NM	Mescalero	99.99	0.0	99.99	10.0	1.5	999999.0	Other, Unlimited Usage
	NM	Mescalero	149.99	0.0	149.99	20.0	10.0	999999.0	Other, Unlimited Usage









#### Mescalero Apache Telecom, Inc. (SAC <u>491231</u>)

Statement Regarding Compliance with Service Quality Standards and Consumer Protection Rules 47 CFR § 54.313(a)(5) Form 481, Line 510

Mescalero Apache Telecom, Inc. (MATI) is an incumbent local exchange carrier operating in the state of New Mexico, and is an eligible telecommunications carrier (ETC) designated by the New Mexico Public Regulation Commission (NMPRC). As such, MATI is subject to the regulatory authority of the NMPRC and operates under the relevant rules and laws of the state of New Mexico.

MATI is subject to the service quality standards and consumer protection standards adopted by the NMPRC and that are applicable to ILECs in the state of New Mexico. These standards are contained in Title 17, Chapter 11 of the New Mexico Administrative Code. Consumer protection standards are also contained in MATI's local tariff that is on file with the NMPRC.

Apart from effective internal procedures and operations, MATI ensures compliance with all applicable service quality and consumer protection rules through NMPRC enforcement, which entails the operation of an effective customer complaint process. MATI is required to respond to customer complaints and other service quality-related inquiries from the NMPRC in a reasonable time frame. MATI consistently meets or exceeds all NMPRC-adopted standards, and reports to this effect via all required NMPRC processes.

Finally, MATI has established internal procedures to ensure compliance with the Federal Communications Commission's Customer Proprietary Network Information (CPNI) rules that include, but are not limited to, periodic employee training and maintenance of written company CPNI procedures. MATI certifies its compliance with the Commission's CPNI rules by making annual filings as required in 47 CFR § 64.2009(e).

## Mescalero Apache Telecom, Inc. (SAC <u>491231</u>)

Statement Regarding the Ability to Function in Emergency Situations 47 CFR § 54.313(a)(6) Form 481, Line 610

Mescalero Apache Telecommunications, Inc. (MATI) is an incumbent local exchange carrier operating in the state of New Mexico, and is an eligible telecommunications carrier (ETC) designated by the New Mexico Public Regulation Commission (NMPRC). As such, MATI is subject to the regulatory authority of the NMPRC and operates under the relevant rules and laws of the state of New Mexico.

MATI has batteries and portable generators capable of providing the required level of backup power, and that can be deployed as necessary to MATI's switching and remote sites. MATI's network is capable of rerouting traffic around damaged facilities, although this ability is not absolute and may be limited in certain circumstances. However, MATI follows all industry standard practices in ensuring its network remains functional during different types of emergency situations.

#### Mescalero Apache Telecom, Inc. (SAC <u>491231</u>)

Tribal Government Engagement Obligation 47 CFR § 54.313(a)(9) Form 481, Line 920

Mescalero Apache Telecommunications, Inc. (MATI) is a Tribally owned incumbent local exchange carrier operating on the Mescalero Apache Indian Reservation. As a Tribally owned company MATI's primary purpose is to make sure that Tribal customers receive quality telecommunications service.

MATI management engages Tribal government once every other month during board meetings. Those meetings are all focused on MATI's primary purpose of providing telecommunications service on Tribal lands. Some of the topics discussed in the board meetings include the following:

- Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;
- Compliance with Rights of way processes;
- Compliance with Land Use permitting requirements;
- Compliance with Facilities Siting rules;
- Compliance with Environmental Review processes;
- Compliance with Cultural Preservation review processes;
- Compliance with Tribal Business and Licensing requirements;
- Public Safety
- Education
- MATI's involvement community improvement projects

## Mescalero Apache Telecom, Inc. (SAC 491231)

Statement Regarding Broadband Rate Comparability 47 CFR § 54.313(a)(12) 2016 FCC Form 481, Line 1030

Mescalero Apache Telecom, Inc. (MATI) states the following as to the requirements contained in 47 CFR § 54.313(a)(12) regarding the reasonable comparability of residential broadband rates. This rule requires that eligible telecommunications carriers (ETCs) provide "a certification that the pricing of a service that meets the Commission's broadband public interest obligations is no more than the applicable benchmark to be announced annually in a public notice issued by the Wireline Competition Bureau, or is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support."

MATI notes that this rule, adopted in the FCC's December 18, 2014 Report and Order in WC Docket Nos. 10-90, 14-58, and 14-192 (FCC 14-190) is effective for the first time with the 2016 Form 481 ETC Annual Report. Furthermore, the Wireline Competition Bureau issued a Public Notice (DA 16-362, rel. April 5, 2016) that contains, *inter alia*, the process for determining the applicable reasonably comparable benchmark rates. ETCs are to certify on line 1020 of the 2016 Form 481 that one broadband service offering that satisfies all of the Commission's requirements, including that the service be offered throughout the high-cost support recipient's supported area or made available upon request be priced at or below the relevant benchmark.

While MATI offers, or will offer upon reasonable request, fixed wireline retail residential broadband internet access service meeting the Commission's requirements (10/1 mbps, 150 gb of monthly capacity), it does not and cannot do so at rates at or below the relevant benchmarks. MATI's retail rate for residential 10/1 unlimited broadband internet access service is \$99.99 per month, while the benchmark rate according to the 2016 Public Notice is \$75.20. In addition, MATI has considered the "non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories" in New Mexico. MATI's rate is higher due to many factors, including the high cost, remote tribal areas that it serves, the relatively high middle mile costs necessary to connect MATI's customers to the Internet, and the sparse population in its tribal serving area.

MATI also notes that, as an ILEC ETC, it does not provide retail Internet access services of any kind directly to end user customers; rather, MATI provides wholesale service to its Internet Service Provider (ISP) affiliate, which then adds services to the broadband "pipe" MATI provides in order to provide broadband Internet access service to individual residential customers. Thus, MATI, as the ILEC, does not control the costs incurred by the ISP or the prices charged to the end user.



## Mescalero Apache Telecom Inc. PO Box 229, Mescalero, NM 88340 Office 575/464-4039 Fax 575/464-0311



## Federal Lifeline Re-Certification Form

Customer Name		Date of Birth:				
Social Security Number_	rase print clearly	Telephone Number:				
	1 etephone 14umber:					
Physical Address:			Permanent Temporary			
Billing Address:			If temporary must verify residential address every 90 days			
If d	lifferent from physical address	21 25				
other person.  You must re-certify within moved. Please check the a return it to the address liste Accountability Database. I certify under the penalty	a 30 days from the date of appropriate box(es), come dabove; I understand the	Lifeline is a non-tra of this letter, should uplete the remainder at proof of my partic receiving lifeline so	o obtain the benefit can result in fines, imprisonment, ansferable benefit and may not be transferred to any d you fail to re-certify the lifeline credits will be resofthe following Eligibility Certification Form, and cipation will be verified from the National Lifeline ervice from another provider (wireless or wireline). I om the following program (check the box next to the			
Federal Public Housin	g Assistance or Section (	R	BIA General Assistance Program			
Temporary Assistance			National School Lunch Program (Free meals)			
Supplemental Security		use Social Security				
	e meeting its income que	50 50 50 50 50 50 50 50 50 50 50 50 50 5	Food stamps			
Medicaid (cannot use	11 11 12 12 12 12 12 12 12 12 12 12 12 1		LIHEAP			
Food Distribution Pro	•	ions (FI)PIR)	LuicAr			
			Number of Household Member			
Family Size	Annual Income	Family Size	Annual Income			
1	\$ 15,080.00	4	\$ 31,118.00			
2	\$ 20,426.00	5				
3	\$ 25,772.00	6	\$ 36,464.00			
3	\$ 23,772.00		\$ 41,810.00			
<del></del>			tional person, add \$5,346.00			
Please read and initial each of the	following lines to certify you	r participation:				
Applicants applying for lifeline under the income criteria must submit document of proof of household income to determine eligibility (prior year's tax return, current paycheck stubs(3 months), SSI statement of benefits, etc.)  I further agree to notify MATI immediately if I cease to participate in the program listed above.  I understand that it is my responsibility, as the customer to re-certify for lifeline every 12 months.  Only one lifeline service is available per household  CUSTOMER SIGNS UNDER PENALTY OF PERJURY THAT THE INFORMATION OF ELIGIBILITY IS TRUE AND ACCURATE TO THE BEST OF THEIR KNOWLEDGE  Authorized Signer's Signature						
X			Date			

TITLE 17 PUBLIC UTILITIES AND UTILITY SERVICES

CHAPTER 11 TELECOMMUNICATIONS

PART 11 LIFELINE AND LINKUP BENEFITS

**17.11.11.1 ISSUING AGENCY:** New Mexico Public Regulation Commission.

[17.11.11.1 NMAC - N, 11-15-10]

**17.11.11.2 SCOPE:** This rule applies to all entities that have been designated by the commission as eligible telecommunications carriers and that may receive disbursements from the state rural universal service fund or the federal universal service fund.

[17.11.11.2 NMAC - N, 11-15-10]

**17.11.11.3 STATUTORY AUTHORITY:** Sections 8-8-4, 63-9C-4 and 63-9H-6 NMSA 1978.

[17.11.11.3 NMAC - N, 11-15-10]

**17.11.11.4 DURATION:** Permanent.

[17.11.11.4 NMAC - N, 11-15-10]

**17.11.11.5 EFFECTIVE DATE:** November 15, 2010, unless a later date is cited at the end of a section.

[17.11.11.5 NMAC - N, 11-15-10]

**17.11.11.6 OBJECTIVE:** The purpose of this rule is to ensure that each eligible telecommunications carrier designated by the commission provides lifeline and link-up benefits intended to make basic telecommunications services available to qualifying individuals and households under specified public assistance programs or income-based criteria. Lifeline and linkup have also been known in New Mexico as low-income telephone assistance programs or "LITAP.".

[17.11.11.6 NMAC - N, 11-15-10]

#### **17.11.11.7 DEFINITIONS:**

- A. Applicant means an eligible customer of an eligible telecommunications carrier.
- **B.** Carrier means an entity that provides intrastate retail public telecommunications services or comparable retail alternative services in New Mexico.
- C. Eligible telecommunications carrier ("ETC") means a carrier that has been designated by the commission as eligible to receive disbursement from the state rural universal service fund or the federal universal service fund.
- **D. Federal poverty guidelines** means the poverty guidelines issued each year by the federal health and human services department and published in the federal register.
- **E. Income** means all income actually received by all members of the household. This includes salary before deductions of taxes, public assistance benefits, inheritances, alimony, child support payments, workers' compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.
- **F. Responsible agency** means the state government agency or other entity designated by the commission to administer the certification, verification and continued verifications of lifeline enrollment. [17.11.11.7 NMAC N, 11-15-10]

#### 17.11.11.8 ELIGIBILITY REQUIREMENTS:

- **A. Program-Based Criteria.** All ETCs shall provide lifeline and linkup benefits to any applicant who self-certifies, under penalty of perjury, that his or her household is eligible for public assistance under one or more of the following programs:
  - (1) temporary assistance to needy families (TANF);
  - (2) food stamps;
  - (3) low income home energy assistance program (LIHEAP);
  - (4) medicaid;
  - (5) supplemental security income;
  - (6) national school lunch program; or
  - (7) federal public housing assistance.
- **B.** Income Based Criteria. All ETCs shall provide lifeline and linkup benefits to any applicant who certifies, with supporting documentation and under penalty of perjury, that his or her household income is at or below 150 percent of the applicable federal poverty guidelines upon annual publication by the U.S. department of health and human services in the federal register.
  - (1) Income-based eligibility is based, in part, on household size. Therefore, an applicant must certify, under penalty

1 of 3

of perjury, the number of individuals residing in his or her household.

- (2) An applicant must certify, under penalty of perjury, that the documentation supporting income-based certification accurately represents the applicant's annual household income. The following documents, or any combination of these documents, are acceptable to support certification based upon income:
  - (a) prior year's state, federal or tribal tax returns;
  - (b) current year-to-date earnings statement from an employer or three consecutive months of paycheck stubs;
  - (c) social security administration statement of benefits;
  - (d) veteran's administration statement of benefits;
  - (e) retirement/pension statement of benefits;
  - (f) unemployment/workers' compensation statement of benefits;
  - (g) federal or tribal notice of participation in bureau of Indian affairs general assistance; or
  - (h) divorce decree or child support wage assignment statement.
- **C. Application.** The application form for participation in lifeline and linkup benefits shall be available from each ETC, the commission's consumer relations division, and the responsible agency, if one has been designated by the commission. Each completed application shall contain the following information, where applicable:
  - (1) applicant's name, telephone number and home address;
- (2) the particular public assistance program(s), if applicable, and identification of the ETC that the applicant anticipates will provide service;
  - (3) an affirmative statement that the applicant qualifies for lifeline or linkup benefits;
- (4) an affirmative statement under penalty of perjury affirming that the applicant is participating in one of the programs listed in Subsection A of 17.11.11.8 NMAC, or a statement under penalty of perjury affirming that the applicant's household income is at or below 150 percent of the federal poverty guideline; and if the application is based on income criteria, a statement under penalty of perjury that identifies the number of individuals residing in the household and affirms that the documentation presented to support income-based eligibility accurately represents the applicant's household income;
- (5) the following affirmative statement under penalty of perjury that the applicant is not receiving lifeline benefits of any kind on any other telephone or wireless account: "I agree to notify (name of carrier) when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household. I certify under penalty of perjury the above information and attached documentation are true and that I and no one else is receiving lifeline benefits at this address, on either a telephone or wireless telephone account"; and
  - (6) the applicant's signature.
- **D. Document Retention.** The ETC or responsible agency shall retain eligibility applications for three (3) calendar years.
- E. Tribal Land Lifeline and Linkup Benefits. Customers who live on tribal lands and who qualify for state lifeline and linkup benefits based on the program or income criteria set forth in Subsections A and B of 17.11.11.8 NMAC are eligible to receive prescribed federal benefits. Such federal benefits are not within the scope of, nor governed by, this rule. [17.11.11.8 NMAC N, 11-15-10]

## 17.11.11.9 CONTINUING ELIGIBILITY:

- **A. Annual Verification.** The continuing eligibility of customers for lifeline benefits shall be verified annually.
- **B.** Verification Methods. The ETC or responsible agency shall verify the continued eligibility of lifeline customers under the program-based and income-based eligibility criteria. The ETC or responsible agency shall establish methods by which program-based and income-based eligibility shall be verified on an annual basis including, but not limited to, self-certification, reviews of state computer data bases, beneficiary audits, income documentation, or the continued eligibility of a statistically valid sample of lifeline customers.
- C. Restoration Of Service And Payment Plans. ETCs must restore service for any customer who has had telephone service discontinued for nonpayment of basic service charges, provided that the customer was not a participant in LITAP at the time of discontinuance, but now qualifies. The ETC must also make a reasonable payment arrangement allowing six months for payment for past due basic service charges.
- **D. Termination Notices and Dispute Resolution.** If a customer fails to establish continued eligibility, the ETC or responsible agency shall notify the customer of its intent to discontinue the customer's eligibility and the basis for that decision.
  - (1) The eligibility termination notice shall be in writing and shall be delivered to the customer's mailing address.
- (2) The eligibility termination notice must allow the customer at least 60 days to demonstrate continued eligibility consistent with the rule. The customer's participation in lifeline service may not be discontinued during this 60-day period.
- (3) The eligibility termination notice shall include a statement advising the customer of the option to continue local telephone service after termination of lifeline service benefits at the non-discounted rate.
- (4) If the customer fails to provide proof of continued eligibility as required, or the ETC or responsible agency does not accept the customer's proof of continue eligibility, the ETC or responsible agency shall notify the customer in writing of its determination to discontinue the customer's participation in lifeline benefits. The notice shall include instructions for filing an appeal of the determination.
  - (5) If the customer disputes the non-eligibility determination, he or she shall notify the ETC or responsible agency.

2 of 3 10/11/2013 11:18 AM

If the customer is still unable to resolve the dispute, he or she may appeal a non-eligibility determination within sixty (60) days of the date of the notice from the ETC or responsible agency by filing a written notice of appeal with the commission. Lifeline benefits will continue pending an appeal of a non-eligibility determination.

(6) An appeal pursuant to this rule shall be addressed by the commission consistent with the complaint procedures set forth in the commission's Consumer Protection rule (17.11.16 NMAC). [17.11.11.9 NMAC - N, 11-15-10]

## 17.11.11.10 LIFELINE AND LINKUP BENEFITS:

- **A. Benefits.** Lifeline benefits provided by ETCs shall consist of basic service, or its functional equivalent, and usage charges, less a discount of not less than \$3.50 and any other lifeline benefits established by the federal communications commission. ETCs shall provide linkup benefits in accordance with the federal linkup program utilizing the eligibility criteria set forth in Subsections A and B of 17.11.11.8 NMAC.
- **B. Deposits.** When customer security deposits are otherwise required, they will be waived for lifeline service customers if the customer voluntarily elects to receive toll blocking.
- C. Nonrecurring Charge Waiver. Lifeline customers will receive a waiver of the nonrecurring charge for changing the type of local exchange usage service to lifeline, or changing from flat rate service to message rate service, or vice versa, but only one such waiver shall be allowed during any 12-month period.
  - **D. Termination.** Lifeline benefits shall not be terminated for nonpayment of toll service.
- **E. Restrictions.** A lifeline customer may receive lifeline and linkup benefits only for the customer's principal service line. Lifeline and linkup benefits are not available for service lines used for business purposes.
- **F. Other Services.** A lifeline customer will not be required to purchase other services from the ETC, nor prohibited from purchasing other services, either separately or in a bundle with lifeline supported services, unless the customer has failed to comply with the ETC's terms and conditions for those services.

  [17.11.11.10 NMAC N, 11-15-10]

## 17.11.11.11 FUNDING OF LIFELINE AND LINKUP BENEFITS:

- **A. Reporting Requirements.** All ETCs seeking cost recovery shall submit to the commission a monthly report, on or before the 15<sup>th</sup> day of each month, containing a description of the ETC's lifeline and linkup benefits. The report shall contain monthly information on:
  - (1) the foregone revenue resulting from the discounts provided to lifeline customers;
- (2) the amounts of administrative, advertising, voucher and other lifeline and linkup expenses, including only those administrative costs borne by the ETCs over and above what they have expended in connection with their federal universal service duties;
  - (3) interest accrual amounts on lifeline and linkup funds; and
  - (4) the number of lifeline customers.
- **B.** Cost Recovery. The total cost of providing lifeline service, including the administrative costs of the ETCs as provided at Paragraph (2) of Subsection A of 17.11.11.11 NMAC, and the costs incurred by the responsible agency, shall be recovered and funded from the state rural universal service fund pursuant to 17.11.10 NMAC.
- **C. ETC Payment.** Within thirty (30) days after review and audit of an ETC's monthly report, the administrator of the state rural universal service fund shall disburse an amount equal to the ETC's lifeline and linkup expenses as provided in this rule, plus lifeline discounts up to \$3.50 per lifeline subscriber. [17.11.11.11 NMAC N, 11-15-10]

**HISTORY OF 17.11.11 NMAC:** [RESERVED]

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Mescalero Apache Telecom, Inc. (SAC 491231) Milestone Certification 47 CFR 54.313(f)(1)(i) Form 481, Line 3010

The Company hereby certifies pursuant to 47 CFR 54.313(f)(1)(i) that it is taking all reasonable steps to provide, upon reasonable request, broadband service at actual speeds of at least 10 mbps downstream and 1 mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas, and that requests for such service are met within a reasonable time frame.















